



Hello Everyone,

We feel like it's been a long couple of weeks. We know this has been a difficult time for many of us. Since our business is run by just Jonathan and myself we have to consider our family as well as yours. Our kids need a parent at home to teach them, we want to stay healthy, and do our part to help keep you and our community healthy.

As many of you know we had to close our store because of stocking issues. We were placing orders but only receiving a small portion of those orders. We are getting our shelves restocked now. We sanitized our store and are working on our plans to reopen.

Pet stores are considered essential businesses, we only closed because we didn't have items to sell, our shelves were 70% empty! We are currently expecting 2 orders this week and as long as we get 40% of what we order we will be back open. However we are not opening our doors to shopping. Due to the sanitation requirements of businesses that remain open we can not allow customers in the store.

We are going to offer a Curbside (parking lot) pick up service ONLY. This means you can either head down and we will come out and talk to you, get your order together and bring it out to you. Or you can call (330-408-7050) right before you leave your house to come to the store, and we will get your order together and when you arrive we will bring it out to your vehicle. This limits your contact in the store, it allows

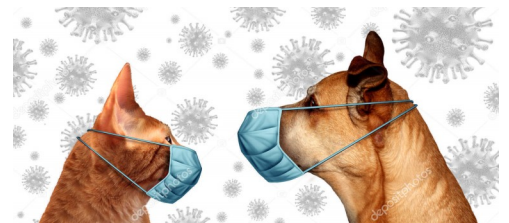
us to keep everything sanitized to the standards the governor has requested, and it also allows us to practice good social distancing habits. We will still accept all forms of payment as well even though we would prefer some type of Credit Card so that we can just take the info from you and not have to exchange anything hand to hand. Cash or check will also be accepted.

We will only be open for this Curbside service on Thursday, Friday, and Saturday to begin with which is part of our attempt to protect our own exposure to others and to encourage social distancing.

We are also not doing any preordering at this time mainly due to the stocking issues that seem to be an ongoing issue that we are facing.

Unfortunately our grooming service have to stop until the stay at home order is lifted. Animal grooming and similar services are not considered essential businesses at this time. So we had to cancel all of our appointments for April, and we are currently not scheduling any new appointments until we can take care of our clients whose pets have been adversely effected by the shut down.

We are truly sorry for any inconvenience this has caused, and we appreciate all of your support during this difficult time.



Remember to print this newsletter and bring it into the store and receive **15% OFF** your **ENTIRE** purchase!