



DUE TO THE SEASONALITY OF OUR BUSINESS, WE CANNOT GIVE PRICE ADJUSTMENTS.

#### Our Warranty

- Trees, shrubs, and perennials are warranted one time, for one year from the date of purchase-see details below.\*
- Store merchandise, giftware, and hard goods are warranted for 30 days from the date of purchase. See details below for holiday merchandise.
- Annuals, tropical plants, houseplants, replacement plants, miniature shrubs and plants, and clearance items are not warranted.

#### Return Policy

- Return of saleable plants and merchandise purchased on personal account or with an original store receipt will result in a refund issued using the payment method tendered. Refunds for check tendered purchases will be refunded in cash after a 14 day waiting period.
- Return of unsaleable plants and merchandise within the warranted period purchased on personal account or with an original store receipt will result in a store credit memo for the purchased price. Store credit memos are good on nursery stock for one year from the date of return. Plant material purchased with a store credit memo will NOT be guaranteed, as the original plant has one replacement only.
- Return of any merchandise with a gift receipt will result in a store credit memo.

#### Holiday Merchandise Policy

- Holiday Merchandise is warranted for 14 days from the date of purchase.
- The FINAL DAY for all holiday merchandise returns is December 12<sup>th</sup>.

\*Trees, shrubs, and perennials are warranted against death for a period of one year. Plant material is not warranted against frost damage or wind damage. Plymouth Nursery reserves the right to deny a plant warranty if neglect or mishandling of a plant is evident.

Plants are living things that required water and proper care. If you are unsure of how to care for your plant, please speak to one of our plant experts for information.